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LETTER

A Response to "Changing Student Perception of an Online Integrated Structured Clinical Examination During the COVID-19 Pandemic" [Letter]

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Dear editor

As final year medical students whose OSCE practice opportunities have been greatly affected by the COVID-19 pandemic, we were interested to read about the benefits of mock online ISCEs.² The fast-moving nature of the pandemic meant many changes may have been made to education without an evidence base. It is reassuring now to see evaluation of these adaptations. Here we offer a medical student perspective on the methods used by Ganesananthan et al.²

Firstly, the choice of simulated patient can affect the utility of the ISCE. Mavis et al,³ compared the student experience of patients simulated by student peers, faculty members and actors. They found student patients, used by Ganesananthan et al² to be the least useful, largely because of student familiarity.³ Faculty members brought domain knowledge, enabling detailed medical feedback. Use of faculty members was also beneficial for assessment; the faculty receive direct insight into student ability, so can target future teaching appropriately. However, they suggested that actors have the highest fidelity, as they are unfamiliar to the students and, in our own experience, highlight medical jargon that peers or faculty members may not notice. Therefore, introducing actors into the online ISCEs could help improve the translatability of this ISCE into real life clinical skill.

The authors assessed the students' previous exposure to an online ISCE as well as any experience of formal online interviews. However, an important factor that this study failed to address was the extent of the students' previous exposure to telemedicine. Indeed, Chandra et al⁴ found that telemedicine opportunities reinforced communication skills learning objectives and were positively received by students themselves, demonstrating the value of clinical telemedicine opportunities. During the pandemic some of us had many opportunities to lead telemedicine consultations during our General Practice rotation, while others practiced face-toface only. Students with more telemedicine exposure may have gained confidence and skill in online consulting. These differences must be taken into account, as they may affect perception of an online ISCE.

The study's aims were to assess perception and utility of an online ISCE, by evaluating perception before and after the mock ISCE. However, this fails to give a picture of the student's perception of an online ISCE having sat the real exam. If the mock online ISCE was too easy, students may develop a false sense of security,

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lowering the utility of the mock. Chisnall et al⁵ investigated the outcomes of a formative OSCE by looking at student performance and perceptions in both formative and summative OSCEs. With this method they were able to see that the majority of students felt that the formative prepared them well and reduced anxiety about the summative. We suggest that another questionnaire after the real ISCE would provide more insight into the utility of the mock.

In conclusion, this mock online ISCE could be altered in the ways we suggest, making it a more useful exercise ahead of the real exam, and ultimately helping students become better clinicians in the new era of telemedicine.

Disclosure

The authors report no conflicts of interest in this communication.

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