#### ORIGINAL RESEARCH

# Characteristics of Persons Seeking Care for Moderate to Severe Pain Due to Chronic Low Back Pain and Osteoarthritis: A Cross-Sectional Study

M Gabrielle Pagé <sup>1,2</sup>, Yannick Tousignant-Laflamme <sup>3</sup>, Marc Dorais<sup>4</sup>, Hélène Beaudry<sup>5</sup>, Mireille Fernet <sup>6</sup>

<sup>1</sup>Research Center, Centre Hospitalier de l'Université de Montréal, Montreal, QC, Canada; <sup>2</sup>Department of Anesthesiology and Pain Medicine, Université de Montréal, Montreal, QC, Canada; <sup>3</sup>School of Rehabilitation, Université de Sherbrooke, Sherbrooke, QC, Canada; <sup>4</sup>StatSciences Inc., Notre-Dame-de-l'Ile-Perrot, QC, Canada; <sup>5</sup>Quebec Pain Research Network, Sherbrooke, QC, Canada; <sup>6</sup>Medical Affairs Division, Pfizer Canada, Montreal, QC, Canada

Correspondence: M Gabrielle Pagé, Research Center, Centre hospitalier de l'Université de Montréal, S01-122, St-Antoine Tower, 850 St-Denis, Montreal, QC, H2X 0A9, Canada, Tel +1 514-890-8000, ext. 31601, Email gabrielle.page@umontreal.ca

**Purpose:** To assess the associations between pain severity or physical (pQoL) and mental (mQoL) health-related quality of life and disability status or health-care utilization among persons living with moderate/severe pain due to chronic low back pain (CLBP) or osteoarthritis (OA), who received treatments in Quebec's tertiary care pain centers.

**Materials and Methods:** This retrospective study was carried out using the Quebec Pain Registry (Canada) from 2008 to 2014 and contains data on persons referred to tertiary pain management clinics. Participants were selected if they were diagnosed with CLBP (N = 2663) or OA (N = 139) of more than 3 months duration and of pain intensity  $\geq$ 5 on the Numeric Rating Scale (0–10) and completed baseline questionnaires.

**Results:** Less than 5% of persons were hospitalized in the 6 months before their first visit at the pain clinic, and 11.9% and 18.9% of persons with OA and CLBP, respectively, had a pain-related emergency room (ER) visit. Less than 1/5 and more than 1/4 of persons with OA and CLBP were receiving disability benefits, respectively. Persons with CLBP who had visited the ER, those on disability and those receiving disability benefits, reported higher levels of pain severity, interference, and lower levels of mQoL (and pQoL for those on disability or receiving benefits) compared to those who did not consult the ER, those not on disability or not receiving disability benefits, respectively (all p < 0.05). For OA, disability status was the only variable associated with pain interference and QoL (all p < 0.05).

**Conclusion:** Pain severity, pain interference and mQoL were associated with health-care utilization and disability status in persons with CLBP. These results were globally not found among persons with OA, which might be due to smaller sample size or unique characteristics of this population.

Keywords: osteoarthritis, Quebec Pain Registry, healthcare utilization, back pain, quality of life

### Introduction

Low back pain (LBP) is a common health problem estimated to be experienced by 80% of persons at least once in their lifetime, with a point prevalence of 7.5%<sup>1</sup> and increasing with age, and with one-in-four persons experiencing a recurrent episode within one year.<sup>2,3</sup> Broad and varying definitions of what constitutes the diagnosis of LBP<sup>4</sup> make prevalence difficult to calculate, however. Acute bouts of LBP can last upwards of 6 weeks, however 5–10% of persons with LBP transition into chronicity.<sup>5</sup> The economic burden of LBP is far reaching to include not only direct medical costs, but indirect costs such as those associated with work absenteeism/presenteeism. Accelerated population aging, contributed by the baby boomer generation, is expected to continue through to the year 2031. Persons 65 years of age and older will constitute roughly 24%

1125

of Canada's total population by 2063, making the potential human and economic burden of LBP exceptionally high.<sup>6</sup> LBP is the most common form of chronic pain and the leading cause of global years-lived-with-disability.<sup>7</sup>

Similarly to CLBP, osteoarthritis (OA) is also a chronic pain condition that is prevalent (age-standardized point prevalence of 3754 per 100,000<sup>8</sup>), is associated with high rates of limitations and disability (118.8 global age-standardized years lived with disability in 2017<sup>8</sup>), is localized to a few body areas, and includes typically ineffective endogenous pain control and central sensitization mechanisms.<sup>9</sup> Osteoarthritis (OA) is a chronic joint disease characterized by the progressive degeneration of the articular cartilage which covers and protects the terminal ends of bones within a joint.<sup>10</sup> Females and the elderly are the highest-risk population for developing OA, however there are many other "person- or joint level" risk factors (eg, obesity and joint trauma) that are linked to OA development.<sup>7,10,11</sup> OA has life-long debilitating effects on a person's daily activities of living, and therefore, their overall quality of life (QoL).<sup>7</sup> Although OA can occur in any joint, the knees, hips, hands, facet joints of the spine, and the feet are most often affected, with many persons reporting OA in multiple joints.<sup>7,10</sup> Due to the diversity of diagnostic definitions, prevalence and incident rates are difficult to establish in OA. However, the Public Health Agency of Canada reports that an estimated 14% of the Canadian adult population (≥20 years of age)<sup>12</sup> are living with OA. Persons 65 years of age and older are the fastest growing cohort of the population and therefore, the number of Canadians living with OA is projected to increase to almost 6 million by 2031.<sup>13</sup> Furthermore, the current economic burden of OA is substantial and will continue to rise dramatically with estimates reaching \$7.6 billion CAD annually in total OA-related costs.<sup>12</sup>

To this date, no studies have examined the associations between moderate to severe pain in persons living with OA or chronic low back pain (CLBP) and health-care utilization or disability status, in the province of Québec, Canada. This study aims at describing persons with OA and CLBP attending tertiary care pain management clinics in the province of Quebec to gain a better understanding of the impact of this disease on the persons and society. Current literature typically examines prevalence of CLBP or OA within emergency room settings or hospitalization,<sup>14,15</sup> rather than rates of ER visits from samples of persons with chronic pain who are accessing specialized pain care. While this information is useful to understand gaps in adequate access to pain management, it does not help understand patterns of health-care utilization among those already referred to specialized pain services. Such knowledge would help understand gaps in health-care services and identify modifiable risk factors.

In addition, studies have aimed to understand factors associated with disability levels among various chronic pain populations. Systematic reviews of disability among persons with CLBP often show the importance of psychosocial factors in predicting disability, often more so than pain characteristics.<sup>16–18</sup> However, given that the experience of pain is multidimensional and often co-occurs with other comorbid conditions, one might wonder whether more global measures of health such as quality of life in chronic pain cohorts might also be an important indicator of disability. The literature is scarce on this topic, but a recent study conducted on persons with musculoskeletal pain found that physical health-related quality of life was associated with disability pension.<sup>19</sup>

The purpose of this cross-sectional study is to assess the associations between pain severity and physical (pQoL) and mental (mQoL) health-related quality of life and disability status and health-care utilization among persons with moderate/severe pain due to CLBP or OA receiving treatment in tertiary care pain centers in Quebec (Canada).

OA and CLBP were chosen as the focus of this study because they represent different types of chronic pain (degenerative joint conditions and a musculoskeletal condition, respectively) that share similar burden and typically include ineffective endogenous pain control and central sensitization mechanisms.

### **Materials and Methods**

This study selected persons from the Quebec Pain Registry (QPR) with moderate to severe pain due to OA or CLBP at first visit and who consented that their QPR data be used for research purposes. Ethical review for the present study was conducted independently by the Research Ethics Board (REB) at the Centre hospitalier de l'Université de Montréal (CHUM no. 20.286). The data collection process and manuscript comply with the Declaration of Helsinki.

# Québec Pain Registry

This descriptive retrospective study was carried out with existing structured data contained in the QPR, a large research database of persons living with various chronic pain syndromes who were referred to one of five tertiary care pain

management clinics in the province of Quebec (Canada).<sup>20</sup> Unlike many registries, the QPR provides rich information regarding clinical/medical data and outcome measures, including specific standardized diagnostic codes assigned by treating physician and treatment and medical history collected through a telephone interview with a nurse.<sup>20,21</sup>

# Setting and Inclusion/Exclusion Criteria for the QPR

This study was carried out using the data collected in the QPR.<sup>20</sup> The QPR research database includes data on 9418 persons who were referred to the participating pain clinics between November 2008 and November 2014 (inclusively). Persons seen in an ambulatory setting, aged  $\geq 18$  years and able to understand and read French or English were enrolled in the QPR registry. Persons who were unable to complete questionnaires due to severe physical or cognitive inability were excluded. Persons were enrolled in the QPR prior to their first visit at the pain clinic; they completed a self-reported questionnaire composed of well-validated scales and measurement tools (Patient Questionnaire: see below for details). They were also interviewed by a research nurse who collected clinical data using a structured interview protocol (Nurse Questionnaire: see below for details). Eligible persons were informed that their data along with those of other persons who gave their permission could be used for research purposes. If they agreed, they were invited to sign the REB-approved consent form of the QPR.

## Participants

Persons from the QPR database who met all the following criteria were eligible for inclusion in the present study:

Diagnostic codes established by pain physician indicative of OA or LBP at baseline were based on the consensual QPR grid of pain diagnoses elaborated by four experienced pain physicians with background in anesthesiology or neurosurgery.<sup>20</sup> For CLBP, this included lumbar pain with or without radicular pain, radicular pain only, diffuse pain in the lumbar region, lumbar pain due to postherpetic neuralgia, lumbar pain of uncertain origin, other type of lumbar pain, sacral pain or coccygeal pain and the absence of a diagnosis of OA. For OA, this included osteoarthritis of the knee, hip or more than one location, in the absence of a secondary diagnosis of CLBP.

Persons who reported that pain was present for at least 3 months prior to baseline.

Persons scored their average pain intensity from 5 to 10 within the 7 days prior to baseline on the Numeric Rating Scale (NRS) to capture moderate, severe and very severe pain levels.<sup>22</sup>

Persons were excluded if they also lived with rheumatoid arthritis or cancer-related pain, and if they were present in both CLBP and OA cohorts simultaneously.

# Data Sources and Measurement

Two questionnaires, one administered by the nurse and one filled by the patient, were used to collect data at patient's first visit at the pain clinic.<sup>20</sup>

#### Patient Questionnaire

Demographic characteristics included age, sex, education, work status (disability status considered both temporary or permanent disability), disability benefits and income source. Disability benefits were determined based on reported source of income. Those reporting receiving benefits Commission de la Santé et Sécurité au travail (Commission for health and security at work), Indemnisation des victimes d'actes criminels (Indemnisation of victims of criminal acts), Société d'assurance-automobile du Québec (Society of auto-insurance of Quebec), disability payment though employer or Canada disability pension were considered as receiving disability.

Pain characteristics included pain severity (mean of pain scores from the NRS (0–10) for average, worst, and current pain within the 7 days prior to baseline)<sup>23,24</sup> and pain interference (total score on the 7 interference items of the Brief Pain Inventory<sup>24</sup>). Psychological distress was assessed using the Beck Depression Inventory<sup>25,26</sup> and Pain Catastrophizing Scale.<sup>27</sup> Alcohol and drug consumption were measured using items documenting frequency of use (never, < once per month, once per month, 2–3 times per month, once a week, 2–3 times per week, 4–6 times per week, every day), as well as the CAGE-AID<sup>28</sup> (for persons enrolled prior to May 2012) and the Opioid Risk Tool<sup>29</sup> (as part of

the nurse administered questionnaire for persons enrolled after May 2012). Physical (pQoL) and Mental (mQoL) health-related QoL were measured using norm-based subscale scores of the Short Form-12 Health Survey v2.<sup>30</sup>

#### Nurse-Administered Questionnaire

Pain characteristics included pain duration, pain frequency, circumstances surrounding pain onset, and neuropathic components (Questionnaire Douleur Neuropathique 4 (DN4)<sup>31</sup>). Health-care utilization was measured as a function of number of pain-related emergency visits or hospitalizations in the past 6 months, past and current pharmacological pain treatments, type and severity of side effects of current pharmacological pain treatments, and type of current and past physical and psychological pain treatments, including procedures (such as blocks), psychological techniques, self-management strategies, physical therapies and complementary alternative therapies. Type and number of health-care providers consulted since pain onset was also collected as well as mobility support required inside/outside of home. Finally, current and past medical history was also gathered using a standardized list. Health comorbidities were also gathered using a standardized list of common chronic conditions (this list was modified in May 2012 and as such some conditions are only evaluated on a subgroup of patients).

# Statistical Methods

Descriptive analyses (number and percentage for categorical variables; mean with standard deviation (SD) for continuous variables) were produced in each cohort to depict characteristics of CLBP and OA cohorts.

The associations between pain-related emergency department visit (yes (at least 1 visit) vs no (0 visit)) or pain-related hospitalization (yes/no) and (1) pain severity, (2) pain interference and (3) pQoL and mQoL scores were assessed using Wilcoxon Mann–Whitney test.

The associations between disability status and receiving/applying for disability benefits (yes/no) and (1) pain severity, (2) pain interference, and (3) pQoL and mQoL scores also were assessed using Wilcoxon Mann–Whitney test.

All statistical analyses were performed using SAS software, version 9.4 (SAS Institute, Cary, NC, USA). A p-value less than 5% was considered statistically significant.

# Results

# **Descriptive Statistics**

Out of the 8482 participants enrolled in the Quebec Pain Registry, 2663 persons with CLBP and 139 persons with OA were included in the analyses (see Figure 1). A majority of participants were female (CLBP = 55.4%; OA = 59.0%) and approximately 50% had completed college or university. Forty percent of persons with CLBP and 27.6% of persons with OA were working. Less than 1/5 and more than 1/4 of persons with OA and CLBP were receiving disability benefits, respectively.

In addition to demographic characteristics presented in Table 1, variables collected at the persons' first visit at the pain clinic (baseline assessment) are presented for each person cohort separately, ie, persons with CLBP and OA of moderate to severe pain intensity in Table 2.

Persons with CLBP were mostly diagnosed with lumbar pain with radicular pain (47.1%) or lumbar pain without radicular pain (33.6%) and approximately two-thirds (63.4%) had symptoms compatible with neuropathic pain.

The average pain (NRS, 0 = no pain, 10 = worst possible pain score) at baseline was  $7.3\pm1.4$  and  $7.2\pm1.4$  out of 10 for CLBP and OA, respectively. The pain interference score on daily activities was  $61.5\pm19.5$  and  $64.6\pm18.8$  out of 70 for CLBP and OA, respectively. Participants had pain on average for  $27.6\pm2.4$  and  $27.9\pm0.5$  days per month for CLBP and OA, respectively.

Persons living with CLBP had consulted on average with  $5.8\pm3.3$  different types of health-care professionals for pain since onset, whereas for persons with OA, this number was slightly lower at  $5.0\pm3.1$ . Hospitalizations were rare for both CLBP and OA (<5%) and less than one-fifth of participants reported an emergency room visit in the past 6 months (OA = 11.9%; CLBP = 18.9%). Physical therapies, psychological techniques, and self-management strategies had been used by 92.6%, 17.6% and 56.1% of persons with CLBP, respectively. For persons with OA, physical therapies were used by 89.2% of persons, while 50.4% were using self-management strategies and 15.8% were using

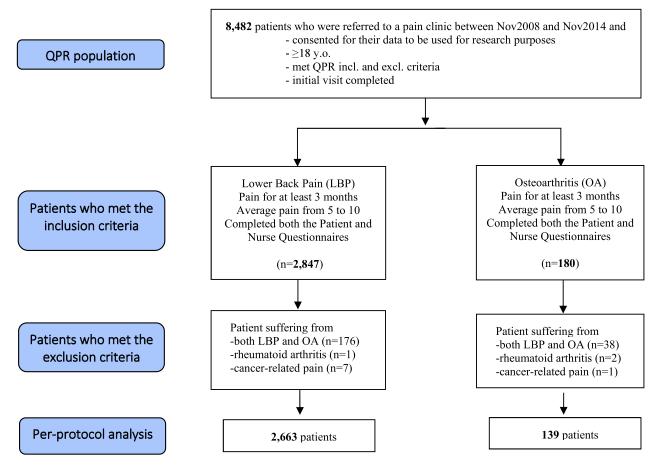


Figure I Flow of participants from the Quebec Pain Registry included in the present analysis. Abbreviations: Excl, exclusion criteria; Incl, inclusion criteria; LBP, low back pain; OA, osteoarthritis; QPR, Quebec Pain Registry.

psychological techniques. The most commonly used medications for pain relief were acetaminophen, NSAIDs and opioids for both groups. Anticonvulsants were also frequently used by CLBP patient.

Participants reported on average  $3.6\pm2.3$  and  $4.4\pm2.9$  comorbidities for CLBP and OA, respectively. Most frequently reported comorbidities for persons with CLBP were depressive disorders (40.4%), hypertension (38.5%), chronic headache/migraine (35.6%), hypercholesterolemia (33.5%), and anxiety disorders (32.9%). Most frequently reported comorbidities for persons with OA were hypertension (49.6%), depressive disorders (45.3%), hypercholesterolemia (44.6%), chronic snoring (36.7%), anxiety disorders (31.7%), and chronic headache/migraine (31.0%). Levels of depressive symptoms were moderate to severe for more than 40% of persons in both cohorts. Levels of pain catastrophizing were in the 4th quartile in 59.1% and 62.6% of persons with CLBP and OA, respectively. Norm-based scores on pQoL were very low, namely 26.7 $\pm$ 7.6 and 25.6 $\pm$ 7.7 for persons with CLBP and OA, respectively. Most participants (54.6% for CLBP; 61.2% for OA) were drinking alcohol once a month or less.

# Association Analyses for CLBP and OA Cohorts

The second objective was to determine the associations between pain intensity scores, pain interference scores, and QoL scores with health-care utilization and disability, from variables collected before the persons' first visit at the pain clinic. These associations among persons living with moderate-to-severe pain due to CLBP or OA are presented in Table 3.

Pain Severity, pain interference and quality of life among persons with CLBP. In the CLBP cohort, those reporting having had emergency visits, being hospitalized in the past 6 months, being on disability or receiving disability benefits were reporting higher levels of pain severity and pain interference compared to those not reporting those events (all p <

## Table I Demographic Characteristics of the CLBP and OA Patients Enrolled in the Quebec Pain Registry

	CLBP Population (n=2663)	OA Population (n=139)
Age, mean (SD)	55.7 (14.8)	61.5 (14.1)
Sex, n (%)		
Female	1474 (55.4)	82 (59.0)
Male	1189 (44.7)	57 (41.0)
Education, n (%)	(n=2658)	(n=137)
None	16 (0.6)	0 (0.0)
Primary	252 (9.5)	14 (10.2)
Secondary	1075 (40.4)	53 (38.7)
College	754 (28.4)	34 (24.8)
University	561 (21.1)	36 (26.3)
Work Status <sup>†</sup> , n (%)	· · · ·	
Full-time work	(n=1717)	(n=88)
	466 (27.1)	19 (21.6)
Part-time work	(n=1627)	(n=83)
	209 (12.9)	5 (6.0)
Temporary disability	(n=1717)	(n=88)
	456 (26.6)	20 (22.7)
Permanent disability	(n=1769)	(n=93)
i emanent disability	459 (26.0)	18 (19.4)
Retired	(n=1851)	(n=107)
Keureu	801 (43.3)	61 (57.0)
Unemployed or laid-off or homemaker	(n=1776)	(n=88)
	412 (23.2)	. ,
Student	(n=1553)	18 (20.5) (n=81)
Student	· · · ·	. ,
Volunteer	35 (2.3)	2 (2.5)
volunteen	(n=1559)	(n=81)
Other	33 (2.1)	l (1.2)
Other	(n=1551) 31 (2.0)	(n=83) 3 (3.6)
	51 (2.0)	5 (5.6)
Working force (all participants except retired, homemaker, volunteers, others), n(%)		
Yes	1654 (62.1)	65 (46.8)
No	1009 (37.9)	74 (53.2)
Disability Benefits, n (%)	(n=2662)	(n=138)
Yes	718 (27.0)	24 (17.4)
No	9944 (73.0)	114 (82.6)
Main Income Source, n (%)	(n=2662)	(n=138)
Employment wages or salary	595 (22.3)	23 (16.7)
Disability benefits from the CSST	264 (9.9)	6 (4.3)
Disability benefits from the SAAQ	61 (2.3)	5 (3.6)
Disability benefits from the IVAC	5 (0.2)	0 (0.0)
Disability payments or pension through employer	193 (7.3)	7 (5.1)
Personal insurance	57 (2.1)	0 (0.0)
Retirement pension (retirement pension, old age security, Quebec pension plan)	837 (31.4)	62 (42.9)
Canada disability pension	54 (2.0)	4 (2.9)
Employment insurance	77 (2.9)	2 (1.5)
Social assistance	239 (9.0)	14 (10.1)

#### Table I (Continued).

	CLBP Population (n=2663)	OA Population (n=139)
Personal savings or investments	88 (3.3)	5 (3.6)
Assured income for the severely handicapped	7 (0.3)	0 (0.0)
Family member	156 (5.9)	8 (5.8)
Other	29 (1.1)	2 (1.5)

Note: Number of participants might be lower than the full sample (N=2663 for CLBP and N=139 for OA) due to missing data. When this is the case, the total number of participants with answers to that question is specified in parentheses. <sup>†</sup>Categories not mutually exclusive (patients could select more than one category). **Abbreviations**: CLBP, chronic low back pain; CSST, Commission de la Santé et Sécurité au travail (Commission for health and security at work); IVAC, Indemnisation des victimes d'actes criminels (Indemnisation of victims of criminal acts) OA, Osteoarthritis; SAAQ, Société d'assurance-automobile du Québec (Society of auto-insurance of Quebec); SD, standard deviation.

0.05). These results might have been influenced in part by the fact that approximately half of persons with CLBP experienced radicular pain, suggesting a neuropathic component to their painful experience. Neuropathic pain has been associated with increased pain severity, health-care utilization and poorer treatment response compared to non-neuropathic pain.<sup>32-34</sup>

There were no significant associations between pQoL and health-care utilization in the CLBP subgroup, but both hospitalizations and emergency room visits were associated with lower mQoL life (p < 0.05). Disability status and receiving disability benefits were both associated with lower pQoL and mQoL (all p < 0.01).

Pain Severity, pain interference and quality of life among persons with OA. Results did not identify significant associations between health-care utilization and pain severity, pain interference, pQoL or mQoL among persons with OA. Disability status or benefits were not significantly associated with pain severity. The pain interference was significantly associated with disability status (p = 0.0036), but not with disability benefits, such that those with a disability status reported higher levels of pain interference compared to those not on disability. Finally, disability status was the only significant variable associated with pQol and mQoL. More specifically, those on disability reported lower levels of pQoL and mQoL compared to those not on disability (p = 0.0064 and 0.0401, respectively).

# Discussion

Participants were in majority females, between 1/3 and half of participants were on temporary or permanent disability and approximately one-quarter were receiving disability benefits. This is comparable to other pain registries<sup>35</sup> and also to data from the whole chronic pain sample of the QPR that showed 59.1% of females and 37.2% of participants reported being on temporary or permanent disability.<sup>20</sup>

Health-care utilization as defined by pain-related emergency visits or hospitalizations was relatively infrequent in the 6 months prior to initiating tertiary care treatments. This finding is somewhat surprising considering that those persons had not initiated tertiary care treatments yet and were on the waitlist. It is possible that their pain condition, despite being moderate to severe, was stable enough and did not require punctual emergency care or hospitalization. When looking at the literature on prevalence of chronic pain in the ER, results suggest that approximately 4.4% of persons have low back pain in the ER<sup>14</sup> and these rates seem to increase with time.<sup>15</sup> In addition to the possible stability of their chronic pain condition, the chronicity of persons' pain condition, with an average pain duration of approximately 7 years might influence health-care utilization in that they might have developed strategies to cope with acute bounds of pain and are looking for longer-term, specialized pain care. It is also possible that these persons were followed in primary or secondary care until their first appointment at the tertiary care clinic, thus decreasing the need to access treatment through the ER or hospitalization.

Most participants were not on disability or receiving disability benefits. This could in part be explained by the large proportion of persons in an older age range (mean age CLBP = 55.7; mean age OA = 61.5) and retired (CLBP: 43.3%; OA: 57.0%). Indeed, persons above the age of 65 years cannot receive disability benefits, as this is changed to retirement

## Table 2 Clinical Characteristics, Quality of Life, and Health-care Utilization - CLBP and OA Cohorts

Variables	CLBP Population N = 2663	OA Population N = 139	
Pain Characteristics			
Pain diagnosis established at the pain clinic - Type (Lumbar, Sacral, Coccygeal), n (%)			
Lumbar pain without radicular pain	895 (33.6)		
Lumbar pain with radicular pain	1253 (47.1)		
Radicular pain only	112 (4.2)		
Diffuse pain in the lumbar region	227 (8.5)		
Lumbar pain due to postherpetic neuralgia	3 (0.1)		
Lumbar pain of uncertain origin	16 (0.6)		
Other type of lumbar pain	20 (0.8)		
Sacral pain	110 (4.1)		
Coccygeal pain	27 (1.0)		
OA joint involved, n (%)			
Клее		74 (53.2)	
Hip		24 (17.3)	
More than one location		41 (29.5)	
Neuropathic component, n(%)	(n=2425)	(117)	
(DN4 Score $\geq 4/10$ )	1537 (63.4)	62 (53.0)	
Pain severity at baseline*, mean (SD):			
Average pain	7.3 (1.4)	7.2 (1.4)	
Worst pain	8.6 (1.3)	8.3 (1.4)	
Current pain	6.7 (2.0)	6.5 (2.3)	
Mean of (average, worst, current) pain	7.5 (1.3)	7.3 (1.3)	
Pain interference on daily activities **	61.5 (19.5)	64.6 (18.8)	
Pain duration (years)	7.6 (9.2)	6.5 (6.2)	
Pain frequency in the last month (days)	27.6 (2.4)	27.9 (0.5)	
Circumstances surrounding pain onset, n (%)			
Accident at work	929 (34.9)	31 (22.3)	
Motor vehicle accident	217 (8.2)	14 (10,1)	
Accident at home	176 (6.6)	7 (5.0)	
Sport accident	66 (2.5)	3 (2.2)	
Accident in a public place	87 (3.3)	6 (4.3)	
During or following cancer	13 (0.5)	I (0.7)	
During of following illness (other than cancer)	667 (25.1)	64 (46.0)	
Following surgery	227 (8.5)	17 (12.2)	
Repetitive movement/Trauma	185 (7.0)	5 (3.6)	
Stressful event	20 (0.8)	I (0.7)	
No precise event	742 (27.9)	33 (23.7)	
Other	89 (3.3)	3 (2.2)	
Health-care Utilization			
Visit to an emergency department for pain within the 6 months prior to baseline	(n=2599)	(n=135)	
Number of visits, mean (SD)	0.3 (1.0)	0.2 (0.7)	
At least one visit, n (%)	488 (18.9)	16 (11.9)	
Hospitalization for pain within the 6 months prior to baseline	(n=2599)	(n=135)	
Number of hospitalizations, mean (SD)	0.05 (0.27)	0.07 (0.38)	
At least one hospitalization, n (%)	94 (3.6)	6 (4.4)	

Variables	CLBP Population N = 2663	OA Population N = 139
Consultation with different types of HCP for pain since onset (No. of disciplines per patient), mean (SD)	5.8 (3.3)	5.0 (3.1)
Types of actual non-pharmacologic pain treatment, n (%)		
Psychological techniques	468 (17.6)	22 (15.8)
Self-management strategies	1494 (56.1)	70 (50.4)
Physical therapies	2466 (92.6)	124 (89.2)
Complementary alternative therapies	199 (7.5)	9 (6.5)
Procedures n, (%)(eg. facet joint block, epidural, caudal block, botox, cortisone injections)	1733 (65.1)	97 (69.8)
Current medications used for pain relief, n (%)		
Acetaminophen (with or without caffeine)	1008 (37.9)	61 (43.9)
Acetaminophen + codeine (with or without caffeine)	108 (4.1)	7 (5.0)
Prescription NSAIDs or coxibs	956 (35.9)	49 (35.3)
Opioids (mild and others)	1105 (41.5)	53 (38.1)
Antidepressants	404 (15.2)	24 (17.3)
Anticonvulsants	898 (33.7)	33 (23.7)
Muscle relaxants	357 (13.4)	7 (5.0)
Synthetic, natural and non-prescribed cannabinoids	151 (5.7)	9 (6.5)
NMDA Antagonists	19 (0.7)	2 (1.4)
Topical agents (including the following)	79 (3.0)	7 (5.0)
Herbs/natural products/homeopathic products used for pain relief	7 (0.3)	0 (0.0)
Pain medications used in the past year which were stopped, n (%)		
Acetaminophen (with or without caffeine)	187 (7.0)	14 (10.1)
Acetaminophen + codeine (with or without caffeine)	163 (6.1)	9 (6.5)
Prescription NSAIDs or coxibs	833 (31.3)	47 (33.8)
Opioids (mild and others)	995 (37.4)	42 (30.2)
Antidepressants	293 (11.0)	10 (7.2)
Anticonvulsants	661 (24.8)	30 (21.6)
Muscle relaxants	350 (13.1)	7 (5.0)
Synthetic, natural and non-prescribed cannabinoids	68 (2.6)	7 (5.0)
NMDA Antagonists	12 (0.5)	I (0.7)
Topical agents (including the following)		
Herbs/natural products/homeopathic products used for pain relief	54 (2.0) 5 (0.2)	2 (1.4) 0 (0.0)
Most common reasons for cessation among all stopped pain medications used in the past year, n (%)		. ,
Prost common reasons for cessation among an stopped pain medications used in the past year, n (%)	(Nb stopped	(Nb stopped
	$R_{x} = 4548$	$R_{x} = 201)$
Side effects Lack of benefits	1892 (41.6) 1761 (38.7)	82 (40.8) 71 (35.3)
Medical History		( )
Past or current comorbid condition (other than pain), n (%) (CLBP n=2662 and OA n=139 unless		
otherwise stated)		
Diabetes (CLBP: n=2660)	390 (14.7)	32 (23.0)
Hypertension	1025 (38.5)	69 (49.6)
Hypercholesterolemia	891 (33.5)	62 (44.6)
Angina/Heart attack	333 (12.5)	25 (18.0)
Heart failure		
	63 (2.4)	6 (4.3) 3 (2.2)
Cerebral vascular accident, Stroke	111 (4.2)	3 (2.2)
Hypothyroidism	349 (13.1)	26 (18.7)
Chronic Obstructive Pulmonary Disease	(4.2)	10 (7.2)

Table 2 (Continued).

Variables	CLBP Population N = 2663	OA Population N = 139
Asthma	441 (16.6)	27 (19.4)
Anxiety disorders	875 (32.9)	44 (31.7)
Depressive disorders (CLBP: n=2661)	1076 (40.4)	63 (45.3)
Osteoporosis (CLBP: n=1540; OA=81)	154 (10.0)	8 (9.9)
Sleep apnea (CLBP: n=1540; OA = 81)	187 (12.1)	12 (12.4)
Restless leg syndrome (CLBP: n=2661)	460 (17.3)	28 (20.1)
Bruxism (CLBP: n=2661)	516 (19.4)	30 (21.6)
Chronic snoring	790 (29.7)	51 (36.7)
Irritable bowel syndrome <sup>†</sup> (CLBP: n=1122; OA=58)	148 (13.2)	14 (24.1)
Chronic headache/migraine <sup>†</sup> (CLBP: n=1122; OA=58)	399 (35.6)	18 (31.0)
Dysmenorrhoea <sup>†</sup> (CLBP: n=1122; OA=58)	173 (15.4)	8 (13.8)
Interstitial cystitis <sup>†</sup> (CLBP: n=1121; OA=58)	87 (7.8)	4 (6.9)
Fibromyalgia <sup>†</sup> (CLBP: n=1122; OA=58)	117 (10.4)	8 (13.8)
Temporomandibular Joint Dysfunction <sup>†</sup> (CLBP: n=1120; OA=58)	116 (10.4)	10 (17.2)
Number of different comorbid conditions, mean (SD)	3.6 (2.6)	4.4 (2.9)
Mobility support required inside and/or outside the home, n (%)	(n=2384)	(n=127)
Inside the home	432 (18.1)	44 (34.7)
Outside the home	710 (29.8)	69 (54.3)
Inside and/or outside the home	746 (31.3)	70 (55.1)
Psychological Characteristics and Q	uality of Life	
Beck Depression Inventory, n (%)	(n=2661)	(n=139)
Minimal depressive symptoms (score 0–9)	507 (19.1)	30 (21.6)
Mild depressive symptoms (score 10–18)	994 (37.3)	52 (37.4)
Moderate depressive symptoms (score 19–29)	770 (28.9)	38 (27.3)
Severe depressive symptoms (score 30–63)	390 (14.7)	19 (13.7)
Pain Catastrophizing Scale, n (%)	(n=2659)	(n=139)
No clinically significant levels (<30)	1089 (40.9)	52 (37.4)
Clinically significant levels ( $\geq$ 30)	1570 (59.1)	87 (62.6)
Health-related quality of life: SFI2v2, mean (SD)	(n=2646)	(n=139)
Physical Health-Related (pQoL)	26.7 (7.6)	25.6 (7.7)
Mental Health-Related (mQoL)	41.0 (11.6)	42.2 (11.1)
Risk of alcohol and drug abuse/misuse, n (%)	(n=1120)	(n=58)
Cage-AID <sup>†</sup>	217 (19.4)	3 (5.8)
Opioid Risk Tool <sup>‡</sup>	(n=1533)	(n=80)
Low	1276 (83.2)	60 (75.0)
Moderate	182 (11.9)	14 (17.5)
High risk	75 (4.9)	6 (7.5)
Average number of alcohol beverages in the 12 months, n (%)	(n=2262)	(n=139)
Never	750 (28.2)	49 (35.3)
Less than once a month	526 (19.8)	28 (20.1)
Once a month	177 (6.6)	8 (5.8)
2 to 3 times a month	300 (11.3)	8 (5.8)
Once a week	273 (10.3)	16 (11.5)
2 to 3 times a week	352 (13.2)	16 (11.5)
4 to 6 times a week	169 (6.3)	7 (5.0)
Every day	115 (4.3)	7 (5.0)

#### Table 2 (Continued).

Variables	CLBP Population N = 2663	OA Population N = 139
Consumption at least once in the previous 12 months, n (%)		
Any illicit drug listed below		
Marijuana, cannabis or hashish	358 (13.4)	18 (13.0)
Cocaine or crack	31 (1.2)	2 (1.4)
Heroin	(<1.0)	0 (0.0)
Ecstasy	8 (0.3)	0 (0.0)
Others: LSD, Mescaline, PCP, Acid	5 (0.2)	0 (0.0)

Notes: \*Numerical rating scale, 0 = no pain, 10 = worst possible pain. \*\*Pain interference was scored as the sum of the seven interference items from the Brief Pain Inventory-10, each rated with a 0–10 numerical rating scale. <sup>†</sup>Prior to May 2012. <sup>‡</sup>After May 2012.

Abbreviations: Cage-AlD, Cage questionnaire (alcohol abuse and dependence) adapted to include drug use; CLBP, chronic low back pain; DN4, Douleur Neuropathique 4 Questions (Neuropathic Pain 4 Questions); HCP, healthcare providers; LSD, lysergic acid diethylamide; mQoL, mental health-related quality of Life; NMDA, N-methyl-D-aspartate; NSAIDs, nonsteroidal anti-inflammatory drugs; OA, osteoarthritis; PCP, phencyclidine; pQoL, physical health-related quality of life; SD, standard deviation; SF12v2, Short-Form Health Survey 12 items version 2.

pensions. This might be more a reflection of sociodemographic characteristics of the study sample rather than a reflection of pain conditions and their degree of interference.

Levels of psychological distress in the form of depressive symptoms and pain catastrophizing were high in this study sample. This is consistent with the literature that suggests higher levels of depressive symptoms in persons with higher degrees of pain severity.<sup>36</sup> Even though the strength of evidence is low quality, pain catastrophizing is often found in studies to be associated with pain severity and disability.<sup>37</sup>

Persons who had visited the ER or were hospitalized and those on disability or receiving disability benefits reported higher levels of pain severity, pain interference and lower levels of mQoL compared to those who did not consult the ER, were not hospitalized, were not on disability or not receiving disability benefits, respectively. These results are consistent with a European study that found a positive association between pain severity and health utilities, healthcare resource use (hospitalization and ER visits), and activity impairment.<sup>38</sup> It is also consistent with a systematic review of chronic pain and frequent use of ER that found those frequently using ER present with higher levels of disability compared to those who do not frequently use the ER.<sup>39</sup> From a clinical standpoint, these results are important in that they suggest that persons, despite having upcoming appointments in specialized pain treatment centers, continue to seek urgent care for their pain, especially when pain is severe and disabiling. It is possible that by improving access for pain flares or rapid changes in patients' pain condition, we could reduce the use of emergency care services for this population. A recent study of pain in the ER showed that while 5% of patients presenting with chronic pain complaints had consulted a pain specialist, 78% of patients were awaiting for a pain consultation.<sup>40</sup> From a research standpoint, identifying specific reasons that drove patients to consult the ER for their pain (eg, lack of rapid access to medical consultation, increased distress during a pain flare, lack of comprehension of self-management options) could further optimize patient care.

No significant association was found between health-care utilization and pQoL, unlike for disability status and disability benefits. Health-care utilization was rather significantly associated with mQoL. It is important to consider that QoL is a global health indicator that might be influenced by pain but also a multitude of factors such as comorbidities and socioeconomic characteristics. Indeed, health-related QoL represents an assigned value attributed to a perceived state of health that is affected by disease, injury or treatment.<sup>41</sup> The pQoL score is comprised of elements associated with limitations in physical activities, usual role activities, bodily pain and general health perceptions. It is as such possible that health-care utilization with regard to pain management is not related to the overall construct of pQoL but rather some specific dimensions of the pain experience. With regard to the association between mQoL and health-care utilization, previous studies have shown that mental health aspects, such as depressive symptoms, and chronic pain independently predict ER visits,<sup>42</sup> and that targeting psychological distress through behavioural health consultations can reduce health-care utilization or ER services among persons with chronic pain.<sup>43</sup> In addition, disability status and benefits might be due to pain condition but are not pain-specific characteristics. They influence one's pain condition, but also more broadly

	CLBP Cohort p-value <sup>l</sup>	OA Cohort p-value <sup>l</sup>
	Health-care utilization (ER visits in past 6 months)	
Pain Severity*	PS <sub>ER</sub> > PS <sub>NO_ER</sub> 0.0003	0.4425
Pain Interference	PI <sub>ER</sub> > PI <sub>NO_ER</sub> <0.0001	0.4538
Health-related quality of life: SF12v2	0.0779	0.5651
Physical Health-related Quality of Life (pQoL)		
Mental Health-related Quality of Life (mQoL)	SFI2MENT <sub>ER</sub> < SFI2MENT <sub>NO_ER</sub> < <b>0.0001</b>	0.4120
	Health-care utilization (Hospitalizations in past 6 mont	:hs)
Pain Severity*	PS <sub>HOSP</sub> > PS <sub>NO_HOSP</sub> <b>0.0262</b>	0.4188
Pain Interference	PI <sub>HOSP</sub> > PI <sub>NO_HOSP</sub> 0.0034	0.4909
Health-related quality of life: SF12v2 Physical Health-related Quality of Life (pQoL)	0.2560	0.0671
Mental Health-related Quality of Life (mQoL)	SFI2MENT <sub>HOSP</sub> < SFI2MENT <sub>NO_HOSP</sub> 0.0053	0.6120
	Disability status <sup>†</sup>	·
Pain Severity*	PS <sub>DISAB</sub> > PS <sub>NO_DISAB</sub> < <b>0.0001</b>	0.1594
Pain Interference	$PI_{DISAB} > PI_{NO_{DISAB}}$	PI <sub>DISAB</sub> > PI <sub>NO_DISAB</sub>
Health-related quality of life: SF12v2	<0.0001	0.0036
Physical Health-related Quality of Life (pQoL)	SFI2PHYS <sub>DISAB</sub> < SFI2PHYS <sub>NO_DISAB</sub> <0.0001	SF12PHYS <sub>DISAB</sub> < SF12PHYS <sub>NO_DISAB</sub> 0.0064
Mental Health-related Quality of Life (mQoL)	SF12MENT <sub>DISAB</sub> < SF12MENT <sub>NO_DISAB</sub> <0.0001	SF12MENT <sub>DISAB</sub> < SF12MENT <sub>NO_DISAB</sub> 0.0401
	Disability benefits	
Pain Severity*	PS <sub>BENEF</sub> > PS <sub>NO_BENEF</sub> 0.0235	0.8064
Pain Interference Health-related quality of life: SFI2v2	PI <sub>BENEF</sub> > PI <sub>NO_BENEF</sub> <0.0001	0.4965
Physical Health-related Quality of Life (pQoL)	SFI2PHYS <sub>BENEF</sub> < SFI2PHYS <sub>NO_BENEF</sub> <0.0001	0.5534
Mental Health-related Quality of Life (mQoL)	SFI2MENT <sub>BENEF</sub> < SFI2MENT <sub>NO_BENEF</sub> <0.0001	0.8463

**Notes**: \*Pain severity: mean from scores of average and worst pain within the 7 days prior to baseline and current pain intensity. <sup>†</sup>Disability Status: permanent or temporary disability or applying for disability benefits versus no disability status at baseline. <sup>1</sup>Wilcoxon Mann–Whitney test. Significant p-values are presented in bold. **Abbreviations**: BENEF, disability benefits; CLBP, chronic low back pain; DISAB, disability status; ER, emergency room; HOSP, hospitalization; mQoL, mental health-related

quality of Life; OA, osteoarthritis; PI, pain interference; pQoL, physical health-related quality of life; PS, pain severity; SF12v2, Short-Form Health Survey 12 items version 2.

one's socioeconomic status. It is thus not surprising to see a positive association in this study between disability status and benefits and pQoL.

Among persons living with OA, those on disability reported higher levels of pain interference and lower levels of pQoL and mQoL compared to those not on disability. Health-care utilization in this subpopulation was not associated with pain severity or interference. These results could in part be explained by the small sample size included in this subgroup. It might also be due to the target population, namely those seen in tertiary care clinic. Hospitalizations among persons with OA are typically associated with joint replacements (eg, hip or knee replacements),<sup>44</sup> which is not a procedure that patients typically undergo when waiting for an initial appointment at a specialized pain center. In addition, a large study based in the United States showed that some factors, such as opioid use, are a stronger predictor of health-care utilization among persons with OA compared to pain interference.<sup>45</sup> It is possible that some factors not accounted for in the present study better predict ER visits and hospitalization in this population.

The lack of association between disability status and benefits and pain severity or interference might be attributable to the low proportion of persons with OA who were on the workforce (only 46.8% of this sample) and older age. Given the small sample size, age, and work status in this subpopulation, it might not have been possible to detect such association.

### Limitations

The QPR characterizes only a small proportion of the chronic pain population, that is, those who are referred to tertiary care clinics, such that the results cannot be generalized to other populations of persons treated in primary or secondary care settings. Access to tertiary care clinics in the province of Quebec requires a physician referral; access to these clinics does not incur any direct costs for the patient but limited due to relatively long waiting lists as is the case in other Canadian provinces. As a result, it is unclear how the data obtained in the QPR compare to what would be obtained in other health-care systems (self-referrals or other systems of access to the specialized pain clinics). Furthermore, the analysis is limited to a specific point in time and did not evaluate the evolution of these persons.

In addition, the QPR population is not a homogeneous one (eg, pain diagnoses, comorbidities, psychological distress, socioeconomic status), reflecting real-world persons visiting multidisciplinary pain treatment clinics. Furthermore, the captured data do not cover all the resources of health-care utilization and the associated costs. It is a limited/conservative evaluation of health-care utilization. Costs of pain-related emergency visits and hospitalizations will have to be extrapolated with further analysis.

Another limitation of our findings pertains to the use of self-reported data. However, all medical/clinical data (eg, pharmacological and non-pharmacological pain treatments) were collected by well-trained research nurses while persons' diagnoses were established by experienced pain physicians. Furthermore, our data source is an observational one in which sampling and confounding biases may occur and thereby compromise the validity of some of our conclusions.

Finally, the relatively small sample size of the population suffering from OA limits our ability to properly describe this population and establish association between pain, QoL and other clinically important outcomes. It would be important to replicate study results in a larger cohort of persons diagnosed with OA.

Results of this study are generalizable to other populations of CLBP and OA who are seeking specialized treatments for pain in a public healthcare system. Study population is comparable to other similar chronic pain registries in other developed countries. However, it is important to consider that persons included in the present analysis reported moderate to severe pain intensity and as such might not represent the experiences of persons seeking care for pain of lesser intensities.

# Conclusion

Among persons seeking specialized care for CLBP for moderate-to-severe pain, health-care utilization and disability status are negatively associated with pain severity, pain interference, and QoL. These results are largely coherent with the existing literature. While the study design does not allow for the identification of causal factors, results suggest pain severity and interference and important characteristics that influence disability status and health-care utilization and should be considered when designing and evaluating treatment approaches. Better understanding how pain severity and interference lead to ER consultations when access to MPT is underway would help better care for these patients and prevent deterioration of their condition while waiting for treatment.<sup>46</sup>

Except for disability status, these results were not found among persons living with from moderate-to-severe OA pain, which might be due to smaller sample size or unique characteristics of this pain condition.

# **Acknowledgments**

MG Pagé is a Junior 1 Research Scholar from the Fonds de recherche du Québec – Santé (FRQS). The QPR was supported by the Quebec Pain Research Network (QPRN) which was itself funded by a governmental grant from the FRQS. The QPRN was also supported by the Quebec Health Ministry, Pfizer Canada Inc, Astra Zeneca Inc. and to

a lesser extent by Janssen Inc whose contributions were all channeled through the FRQS through an official financial partnership.

# Funding

Study was funded by Pfizer Canada Medical Division.

# Disclosure

M Fernet is a medical advisor for/employee of Pfizer Canada ULC Medical Division who sponsored and funded the study. The analyses were conducted independently by M Dorais and only aggregated results were shared with study sponsor. MG Pagé reports grants from Pfizer Canada ULC during the conduct of the study and received personal fees/honoraria from Canopy Growth for work unrelated to the present manuscript. The authors report no other potential conflicts of interest for this work.

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