

# Knowledge, Attitude, and Practice on Over-the-Counter Drugs Among Pharmacy and Medical Students: A Facility-Based Cross-Sectional Study

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**Background:** Self-medication with over-the-counter (OTC) medications is common among medicine and health science students. For safe use of OTC medications, students are expected to have proper knowledge, attitude, and practice (KAP) towards OTC medications and subsequent adverse drug reactions (ADRs).

**Objective:** The aim of this study was to assess KAP of OTC medications use and related factors among medical and pharmacy students at the University of Gondar, Gondar, Northwest Ethiopia.

**Methods:** A cross-sectional study was conducted. Data were collected using a self-administered questionnaire and analyzed using Statistical Package for Social Sciences (SPSS) version 24. Chi-square analysis was conducted and multivariable logistic regression analysis was used to determine the association between KAP and OTC use and its related adverse effects. A P value of less than 0.05 was used to declare statistical significance.

**Results:** A total of 380 students (229 medical students and 151 pharmacy students) participated in the study. The majority of the respondents 303 (79.7%) reported that they have the practice of self-medication. Fever 69 (80.2%), headache 21 (24.4%), and abdominal cramp 20 (23.3%) were the most common conditions for which the students go for self-medication while paracetamol 51 (59.3%) followed by non-steroidal anti-inflammatory drugs (NSAIDs) 44 (51.2%) were the most commonly used classes of drugs. An intention for time-saving caused by the waiting time due to crowds in medical consultation rooms 212 (77.4%) and a desire for quick relief 171 (62.4%) were the main reasons for the self-medication practice with OTC medications.

**Conclusion:** Self-medication is widely practiced among medical and pharmacy students. Significant problems and malpractices were identified, such as sharing of OTC medications, the use of expired medicines, doubling the dose of medications when they were ineffective, storage of OTC medications, and not reading labels and expiry dates.

**Keywords:** self-medication, pharmacy students, medical students, over-the-counter, Gondar

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## Introduction

Despite all their benefits, improper use of medicines can bring potential health hazards and evidence continue to mount that adverse reactions to medicines are common, yet often preventable, cause of illness, and even death is evident.<sup>1</sup> Self-medication (SM) can be defined as “the selection and use of medicines by individuals to treat self-recognized illnesses or symptoms without consultation of health

care professionals”<sup>2,3</sup> Though it was previously considered unnecessary, responsible self-medication is regarded as an essential aspect of self-care.<sup>2</sup>

SM is prevalent in every age group, though its extent differs among individuals and regions. Self-medication assumes a special significance among pharmacy and medical students as they are the future health care practitioners and have a potential role in counseling their patients about the advantages and disadvantages of self-medication. They also differ from the general population because they are well-exposed to the knowledge about diseases and drugs.<sup>4</sup>

Globally, many studies have reported the prevalence of self-medication among healthcare professionals in both developing and developed countries.<sup>5–7</sup> A cross-sectional, study conducted at Aga Khan University in Karachi, Pakistan showed that the prevalence of self-medication was 76%.<sup>8</sup> The study also revealed that the most commonly used medicines were analgesics (88.3%), antipyretics (65.1%), and antibiotics (35.2%). Similar findings were also reported by studies conducted in Serbia and India in which the total prevalence of SM was 79.9% and 78.6% respectively.<sup>9,10</sup> A more profound outcome was reported by a study conducted in Kuwait, in which the overall prevalence of self-medication was 97.8%.<sup>11</sup>

Different reasons were reported regarding the common motives for SM practice in which prior experience with the medications and for the treatment of mild symptoms being the most.<sup>2,8</sup> In many of the studies, Over-the-counter (OTC) drugs were commonly used, though some of the studies had also reported the use of prescription-only drugs which are dangerous without professional counseling.<sup>2</sup>

Over-the-counter (OTC) medicines are medicines that may be sold directly to a consumer without a prescription from pharmacy personnel, as compared to prescription drugs, which are dispensed only to consumers possessing a valid prescription. Lack of adequate knowledge about OTC medications may directly lead to bad outcomes, such as overuse or non-compliance to treatment programs.<sup>12</sup> There are several potential risks with the use of inappropriate self-medication such as the risk of adverse drug reactions, risk of wrong use of drugs, risk of missing the diagnosis, risk of drug dependence, risk of drug-drug, drug-food, drug-disease interactions, risk of overuse or toxicity.<sup>4,13–15</sup>

Significant variability has been reported in different studies regarding the knowledge, attitude, and practice of healthcare professional students towards self-medication use and associated ADRs.<sup>8,13,14,16</sup> In the Ethiopian context, few studies have been conducted regarding self-

medication. One systematic review revealed that the prevalence of self-medication practice in Ethiopia was between 12.8% to 77.1%, with an average of 36.8%.<sup>17</sup> Other studies conducted in Addis Ababa and Mekelle showed that the prevalence of self-medication was 62.7% and 43.24% respectively.<sup>4</sup> In the study conducted in Addis Ababa, it was also reported that nearly half of the respondents (47.3%) did not know the medication classification of OTC and prescription-only drugs.<sup>4</sup>

In Ethiopia, although the regulatory body (Food, Medicine & Health Care Administration & Control Authority of Ethiopia (FMHACA)), has recommended the list of medications to be available online,<sup>18</sup> due to the poor enforcement of the regulatory system, almost every pharmacy sells drugs without a prescription.<sup>19</sup> Many types of antibiotics, mild-analgesics, and many of the anti-inflammatory drugs are all available OTC. This, together with poor awareness, leaves the average person uninformed about the potentially lethal effects of some of these drugs.<sup>4</sup> Also, the lack of an excellent primary health care system coupled with cost issues causes the general public to approach many other doors instead of doctors to seek help for a problem. Despite this, there is a paucity of literature regarding self-medication in Ethiopia, and no measures have been taken to address this problem.<sup>4</sup> This study presents to assess the medical and pharmacy students’ knowledge, attitude, and practice towards OTC medication use and associated factors.

## Materials and Methods

### Study Area and Period

The study was conducted at the College of Medicine and Health Sciences (CMHS), University of Gondar, Gondar, Ethiopia. Gondar is a one of the most famous historical cities in Ethiopia, which is located in the northwestern part of the country, at 747 km away from Addis Ababa, the capital city of the country. The university was established in 1954 and it is the oldest medical training institutions in Ethiopia. At the time of the current study, the CMHS offers more than 11 undergraduate and 34 postgraduate programs for local and international students. The study was conducted from February 1 to April 30, 2019.

### Study Design

A facility-based cross-sectional study was conducted by administering a structured questionnaire to the pharmacy

and medical students enrolled at the CMHS, University of Gondar, Ethiopia.

## Population and Sampling

### Source Population

All students enrolled at the CMHS, University of Gondar.

### Sample Population

All Medical and pharmacy students at the CMHS, University of Gondar.

### Inclusion Criteria

Medical and pharmacy students at the CMHS, University of Gondar that started clinical practice/attachment; that is fourth year and above medical and fourth year and fifth year pharmacy students.

### Exclusion Criteria

Students who did not volunteer to participate in the study.

### Dependent Variables

Knowledge, Attitude, Practice.

### Independent/Explanatory Variables

Socio-demographic characteristics (age, sex, year of study, academic field of study . . . )

## Sample Size Determination and Sampling Technique

The sample size was determined using the single population proportion formula. A previous SM prevalence rate of 38.5% was used.<sup>5</sup> Assuming a 95% confidence interval, 5% margin of error, and adding a 10% non-response rate, the final sample size was 400.

A simple random sampling technique was used to select study samples. In total there were 1112, 4th year, and above pharmacy and medical students. Those students were selected because the other (1st year to 3rd year) students might not be well familiar to their professional field of study as most of the courses they took are common courses and introductory courses which will not much contribute to their previous knowledge. The final sample size was distributed to both departments based on their proportional number of students. Each sampled student was selected from each of the departments by systematic random sampling technique, using the student's first name in alphabetical order as a sampling frame.

## Data Collection Tool and Technique

A self-administered, structured, and pre-tested questionnaire was used. The questionnaire was adopted from previously conducted similar studies and modified to fit with the current set-up.<sup>16,20</sup> The data were collected by two data collectors who were well briefed about the data collection procedure and the purpose of the study. The questionnaire composed of four parts: socio-demographic characteristics (9 questions), knowledge-related questions (10 questions), attitude-related questions (8 questions), and practice-related questions (13 questions) respectively. The scores were calculated by adding the correct answers to the proposed questions and dividing them into the total number of questions. For the knowledge item questions, each correct answer counts "1" point while every wrong answer count "0". An overall score of  $\geq 5$  was considered as good knowledge. The attitude part composed of 8 questions with a 5 Likert-scale. The responses were; strongly disagree, disagree, not sure, agree, and strongly agree each weighing 1–5 respectively for each positive statement. Total score ranges from 8 to 40, with an overall higher mean score indicating a positive attitude towards SM practice.

The fourth part (practice part) consisted of questions with many different options and each correct answer was given a score of "1" and "0" for the wrong answer. The total score ranged from 0–13, and a score of 7–13 demonstrated good practice and a score of 0–6 indicates poor practice concerning SM. The practice-related questions were specifically designed to assess the self-medication rate of the study participants and the association of their educational background to their practice. The questionnaire's reliability was checked using Cronbach's alpha test and the value was 0.613.

## Data Processing and Analysis

Data were checked, sorted, categorized, and coded manually then transferred to Statistical Package for Social Sciences (SPSS) version 24 for analysis. Chi-square analysis was conducted and multivariable logistic regression analysis was used to determine the association between KAP and OTC use and its related adverse effects. A P-value of  $<0.05$  was taken to declare statistical significance.

## Data Quality Control

The data collectors were given 1 day of training on the data collection procedure and the purpose of the study. Pre-test of the data collection tool was conducted on 10

students (5 medical and 5 pharmacy students), 3 days before the actual data collection date, to check for the uniformity and understandability of the questionnaire. Any confusing issue and data with missing of important information were omitted. The collected data were checked for completeness and accuracy each day before entering into software for analysis.

## Ethical Considerations

Ethical approval was obtained from the research and ethics review committee of the School of Pharmacy, the University of Gondar with an approval number SoP 487/2019. Informed verbal consent was also obtained from each respondent after explaining the purpose of the study and that verbal informed consent was acceptable and approved by the Ethics Review Committee of the School of Pharmacy, University of Gondar. Participant's confidentiality was guaranteed by collecting the data anonymously.

## Operational Definition

### Good Knowledge

Score equal to or above the median knowledge cumulative score.

### Poor Knowledge

Score below the median cumulative knowledge score.

### Positive Attitude

Score above or equal to a cumulative attitude score of 20.

### Negative Attitude

Score a cumulative attitude score below 20.

## Risky Practice/Malpractice

A respondent was considered to have risky practice if he/she failed to check the expiry date of the medications or read labels, took more than the recommended dose, stored OTC medications improperly, or continued consuming OTC drugs even though he/she noticed unusual color, odor or shape changes.

## Results

A total of 400 questionnaires were distributed to be filled by the study participants, and 380 were filled and collected, which gives a response rate of 95%. From the total study participants, 230 (60.5%) were male by gender and the majority of them 237 (62.4%) were within the age group of 23–25, with a mean age of 23.5 years (SD=6.521). Concerning the profession of education, 229 (60.3%) were medical students while 151 (39.7%) were pharmacy students. Almost all of the participants 377 (99.2%) were single by marital status. (Table 1)

## Knowledge of OTC Medications

The mean knowledge score was 6.59 (SD=1.32). About 257 (67.6%) of the respondents had good knowledge about the safety and effectiveness of the OTC medications. Significant differences were identified between the medical and pharmacy students regarding the type of diseases OTC medications were to be used for ( $P=0.004$ ), in which the majority of them 337 (88.7%), (212 (62.9%) medical students and 125 (37.1%) pharmacy students) reported that they were usually used for treating minor illnesses and injuries. About 347 (91.3%) agreed that caution should be taken mostly when using over-the-counter drugs during pregnancy. Three-fourth of the respondents 285 (75%) reported that OTC medications should not be used after their expiry date. There was also a significant difference between the medical and pharmacy

**Table 1** Socio-Demographic Characteristics of the Study Participants; N=380

Variables		All Participants	Medical Students	Pharmacy Students
Gender	Male	230 (60.5%)	139(60.4%)	91(39.6%)
	Female	150(39.5%)	90(60%)	60(40%)
Age in years	20–22	115(30.3%)	49(42.6%)	66(57.4%)
	23–25	237(62.4%)	159(67)	78(33%)
	>25	28(7.4%)	21(75%)	7(25%)
Marital status	Single	377(99.2%)	228(60.5%)	149(39.5%)
	Married	3(1.8%)	1(33.3%)	2(66.6%)
Year of the study	Fourth Year	155(40.8%)	65(41.9%)	90(58.1%)
	Fifth Year	165(43.2%)	104(63.4%)	61(36.6%)
	Internship Doctors	60(16.1%)	60(100%)	0

**Table 2** Knowledge of the Study Participants Towards OTC Medication Use; N=380

No	Knowledge Item Questions		Frequency (%)			Chi-Square (P-value)
			All Respondents	Medical Students	Pharmacy Students	
	All OTC drugs are safe and effective.	Yes No Do not Know	111(29.2) 257(67.6) 12(3.2)	69(62) 151(58.7) 9(75)	42 (38) 106(41.3) 3(25)	0.472
	OTC drugs are used usually for treating diseases like:	Chronic illnesses Minor illnesses and injuries Do not know	31(8.2) 337(88.7) 12(3.2)	10(32.3) 212(62.9) 7(58.3)	21(67.7) 125(37.1) 5(41.7)	<b>0.004</b>
	OTC drugs could be used after their expiry date.	Yes No Do not know	79(20.8) 285(75.0) 16(4.2)	56(70.9) 161(56.5) 12(75)	23(29.1) 124(43.5) 4(25)	<b>0.032</b>
	OTC drugs can cause side effects	Sometimes Mostly Never Do not know	297(78.2) 62(16.3) 8(2.1) 13(3.4)	178(59.9) 39(62.9) 6(75) 6(46.1)	119(40.1) 23(37.1) 2(25) 7(53.9)	0.598
	All OTC drugs, when taken along with the prescribed drug, are safe	Yes No Do not know	117(30.8) 219(57.6) 44(11.6)	79(67.5) 129(58.9) 21(47.7)	38(32.5) 90(41.1) 23(52.3)	0.060
	While using OTC drugs, caution should be taken mostly during:	Pregnancy Lactation Adolescent/middle age adults Elderly Children	347(91.3) 298(78.4) 42(11.1) 36(9.5) 5(1.3)	216(62.2) 184(61.7) 35(83.3) 18(50) 3(60)	131(37.8) 114(38.3) 7(16.7) 18(50) 2(40)	<b>0.001</b>
	If suspected side-effect(s) are seen, then one should:	Immediately stop using the drug Take low dose until side effect(s) subside Continue taking the drug regardless of the side effect(s) Report to a doctor or pharmacist	228(60.0) 62(16.3) 25(6.6) 210(55.3)	146(64) 30(48.4) 10(40) 123(58.6)	82(36) 32(51.6) 15(60) 87(41.4)	0.054

**Note:** Statistically significant values are shown in bold (P-value <0.05).

**Abbreviation:** OTC, over-the-counter.

students (P=0.032). Besides, 228 (60.0%) of the respondents agreed that OTC medications should immediately be stopped if suspected side-effect(s) were seen.

A significant difference was identified between the medical and pharmacy students (P=0.001) about the conditions where caution should be taken while taking OTC medications, in which the majority of them reported pregnancy 347 (91.3%) and lactation 298 (78.4%) being the main situations to be cautious. (Table 2)

## Attitude Towards OTC Medications

The mean attitude score was 26.62/40 (SD=3.42). From the total study participants, 46 (12.1%) strongly agree and

183 (48.2%) agree that OTC medications are cheaper and convenient to use. A significant difference was also identified among medical and pharmacy students (P=0.014). A total of 216 (56.9%) of the respondents were also positive on the appropriateness of sharing of OTC medications with others. About 40 (10.5%) strongly agree and 152 (40.0%) agree that it is appropriate to treat minor ailments like a common cold with OTC medications. There was a significant difference among the medical and pharmacy students (P=0.049) concerning the appropriateness of seeking a pharmacist's advice when someone has OTC medicines that he/she has never used before, in which nearly half of the study participants 179 (47.1%) agreed to. Similar results were found concerning whether

it was appropriate for someone who went to a pharmacy for OTC medication, he/she should bring all the medications he/she was currently taking, in which the majority of the study participants had agreed 107 (28.2%). A statistically significant difference was also identified among medical and pharmacy students ( $P=0.001$ ). (Table 3)

## OTC Medication Practice

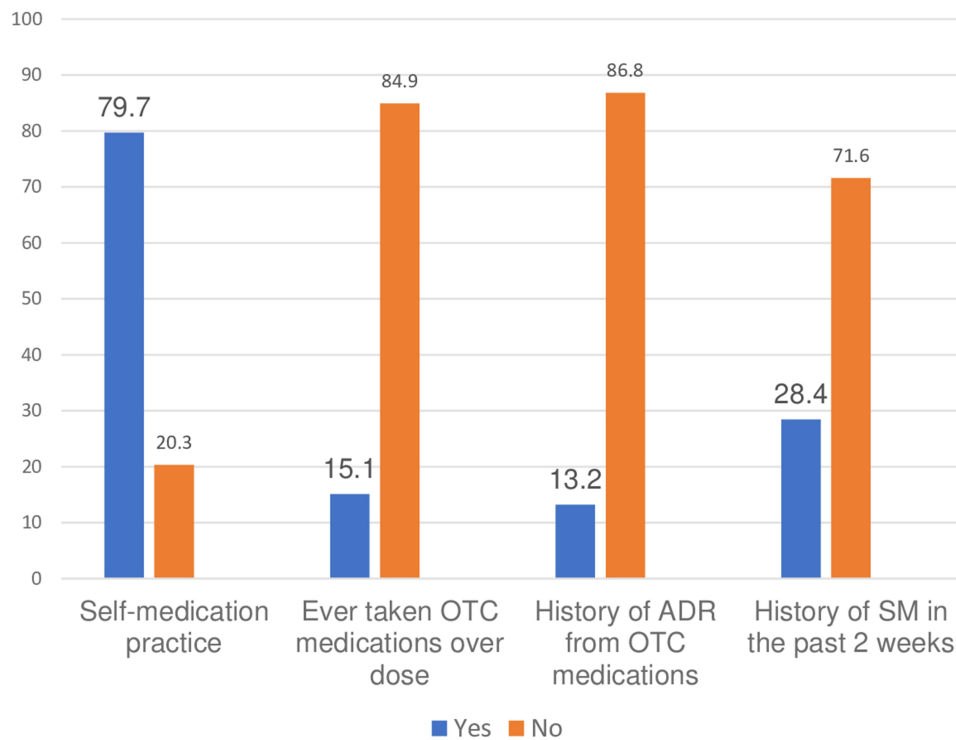
The majority of the respondents 303 (79.7%) had reported that they have at least once practiced SM with OTC medications (Figure 1). From a total of 303 study participants who have a history of SM, 263 (86.8%) of them reported that they have experienced some adverse effects from the OTC medications they took. On the other hand,

**Table 3** The Attitude of the Respondents Towards OTC Medication Use; N=380

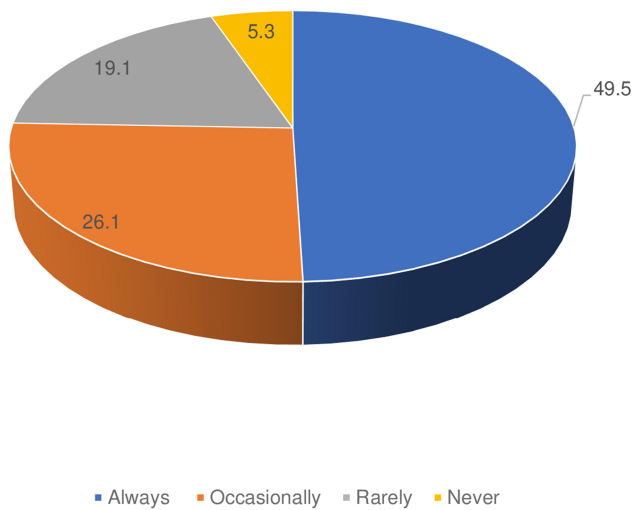
Attitude-Related Questions		Frequency (%)			Chi-Square (P-value)
		All Respondents	Medical Students	Pharmacy Students	
Over the Counter, drugs are cheaper and convenient.	Strongly disagree	50(13.2)	37(74)	13(26)	<b>0.014</b>
	Disagree	58(15.3)	27(46.5)	31(53.5)	
	Neutral	43(11.3)	21(48.8)	22(51.2)	
	Agree	183(48.2)	112(61.2)	71(38.8)	
	Strongly agree	46(12.1)	32(69.6)	14(70.4)	
It is okay to share OTC medications with others	Strongly disagree	42(11)	26(61.9)	16(30.1)	0.057
	Disagree	83(21.8)	51(61.4)	32(38.6)	
	Neutral	39(10.3)	16(41)	23(59)	
	Agree	164(43.2)	108(65.8)	56(34.2)	
	Strongly agree	52(13.7)	28(53.8)	24(46.2)	
Over the Counter, drugs can modify or alter the action of another drug.	Strongly disagree	13(3.4)	7(53.8)	6(46.2)	0.866
	Disagree	24(6.3)	16(66.7)	8(33.3)	
	Neutral	90(23.7)	52(57.8)	38(42.2)	
	Agree	189(49.7)	113(59.8)	76(40.2)	
	Strongly agree	64(16.8)	41(64)	23(36)	
It is appropriate to seek a pharmacist's advice when someone has OTC medicines that he/she has never used before.	Strongly disagree	23(6.1)	11(47.8)	12(52.2)	<b>0.049</b>
	Disagree	45(11.8)	24(53.3)	21(46.7)	
	Neutral	68(17.9)	35(51.5)	33(48.5)	
	Agree	179(47.1)	122(68.2)	57(71.8)	
	Strongly agree	65(17.1)	37(56.9)	28(43.1)	
Over the Counter, drugs are not affected by storage conditions, like temperature, moisture, and direct sunlight.	Strongly disagree	134(35.3)	81(60.4)	53(39.6)	0.427
	Disagree	115(30.3)	63(54.8)	52(45.2)	
	Neutral	53(13.9)	34(64.1)	19(35.9)	
	Agree	58(15.3)	40(69)	18(31)	
	Strongly agree	20(5.3)	11(55)	9(45)	
When someone went to a pharmacy for OTC medication, he/she should bring all medications he/she is currently taking.	Strongly disagree	27(7.1)	21(77.8)	6(22.2)	<b>0.001</b>
	Disagree	95(25.0)	56(58.9)	39(41.1)	
	Neutral	95(25.0)	68(71.6)	27(28.4)	
	Agree	107(28.2)	64(59.8)	43(40.2)	
	Strongly agree	56(14.7)	20(35.7)	36(64.3)	
It is appropriate to treat minor-ailments like a common cold with OTC medications.	Strongly disagree	44(11.6)	30(68.1)	14(31.9)	0.180
	Disagree	99(26.1)	65(65.6)	34(34.4)	
	Neutral	45(11.8)	29(64.4)	16(35.6)	
	Agree	152(40.0)	86(56.6)	66(43.4)	
	Strongly agree	40(10.5)	19(47.5)	21(52.5)	

**Note:** Statistically significant values are shown in bold (P-value <0.05).

**Abbreviation:** OTC, over-the-counter.



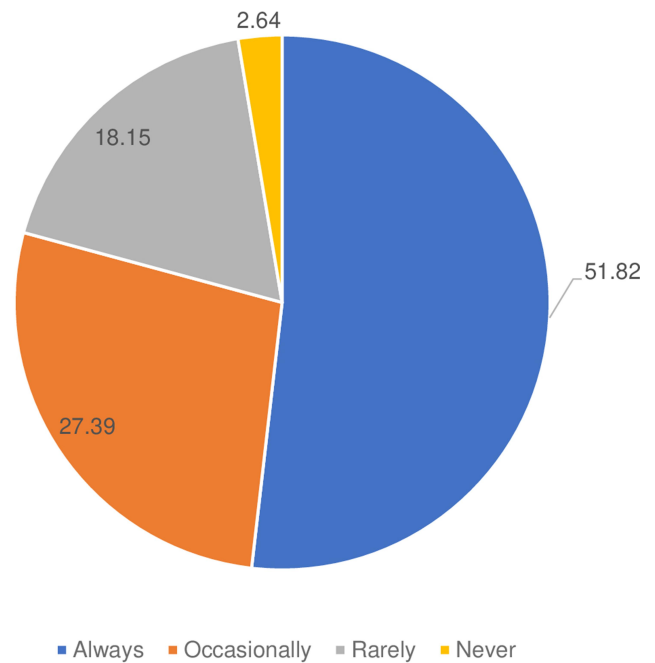
**Figure 1** Self-medication utilization related characteristics of the study participants.  
**Abbreviations:** ADR, adverse drug reaction; OTC, over-the-counter; SM, self-medication.



**Figure 2** Premedication usage instruction reading behavior of the study participants.

while 150 (39.5%) of the study participants reported that they always read the instructions on the drug labels before use, 16 (4.2%) of them reported they never read them (Figure 2). Furthermore, about 20.79% of the respondents reported that they rarely or never check the expiry date of the OTC medications they took. (Figure 3).

When asked about “whom they consult before using OTC medications”, the majority of the respondents 174



**Figure 3** Premedication usage expiry date checking behavior of the study participants.

(57.4%) reported that they consult pharmacists, followed by doctors 107 (35.3%), friend/relatives 82 (27.1%), internet and mobile applications 60 (19.8%), drug leaflets 27

(8.9%) and 46 (15.2%) reported they never consult anyone. Time-saving 212 (77.4%), quick relief 171 (62.4%), no need to visit a doctor for minor illnesses 136 (49.6%), economic issues 78 (28.5%), ease and convenience 73 (26.6%), and because of educational knowledge about drugs 15 (5.5%) were the most common reasons for using SM with OTC drugs.

When asked about what they will do if the OTC drug they used has failed, 161 (53.1%) answered that they will go to health facilities for consultation, 108 (35.6%) will change the drug to other powerful OTC medication, and 73 (24.1%) reported that they will double the dose. Paracetamol 51 (59.3%) followed by NSAIDs 44 (51.2%), antacids 19 (22.1%), albendazole 19 (22.1%), amoxicillin 15 (17.4%) and post pills 5 (5.8%) were the most commonly used OTC drugs among the study participants. Fever/headache and abdominal cramp were the most common illnesses for which the respondents consume OTC medications 69 (80.2%) and 21 (24.4%)

respectively. Three-fourth of the study participants reported that they consume OTC medications when the symptoms were minor 228 (75.2), and there was a statistically significant difference among the students concerning their profession of study ( $P=0.044$ ). A significant difference ( $P=0.001$ ) was also identified among the medical and pharmacy students concerning the storage place for their medications, in which the majority of them reported in a bedroom table 196 (64.7%) followed by in a medicine box 140 (46.2%). (Table 4)

## Associated Factors Towards OTC Medication Use

Chi-square test results show a statistically significant association between the academic year of study and attitude of the students regarding OTC medications ( $P < 0.05$ ). To assess the attitude towards OTC Self-medication among

**Table 4** OTC Drugs Practice-Related Characteristics of the Study Participants

Practice-Related Questions		Frequency (%)			Chi-Square (P-value)
		All Respondents	Medical Students	Pharmacy Students	
When did you consume OTC drugs?	When symptoms are minor	228(75.2)	145(63.6)	83(36.4)	<b>0.044</b>
	Whenever I feel sick	98(32.3)	55(56.1)	43(43.9)	
	When I cannot visit a doctor	46(15.2)	35(76.1)	11(23.9)	
What do you do, if OTC drugs show a change in shape, color, and or odor?	Immediately discard the drugs	275(90.8)	169(61.4)	106(48.6)	0.527
	Continue using until it expires	45(14.9)	23(51.1)	12(48.9)	
	Continue using even if after it expires	10(3.3)	4(40)	6(60)	
Where do you usually store OTC drugs?	Medicine box	140(46.2)	73(52.1)	67(47.9)	<b>0.001</b>
	Bed room/on an open table	196(64.7)	125(63.8)	71(36.2)	
	Refrigerator	18(5.9)	10(55.5)	8(44.5)	
	Kitchen	2(0.7)	2(100)	0	
	Bathroom	2(0.7)	2(100)	0	
For which illnesses do you usually go for OTC drugs?	Fever and headache	69(80.2)	46(66.7)	23(33.3)	0.134
	Dysmenorrhoea	13(15.1)	6(46.1)	7(53.9)	
	Dyspepsia	20(23.3)	9(45)	11(55)	
	Abdominal Cramp	21(24.4)	11(52.4)	10(47.7)	
	Cough and a common cold	15(17.4)	10(66.7)	5(33.3)	

**Note:** Statistically significant values are shown in bold ( $P$ -value  $< 0.05$ ).

**Abbreviation:** OTC, over-the-counter.



**Table 5** Association Between Attitude Towards Self-Medication and the Independent Variables

Independent Variables		Less Than Median N (%)	Greater or Equal to Median N (%)	95% CI for EXP(B)	P-value
Gender	Male	99(43%)	131(57%)	1 1.401 (0.918–2.139)	0.118
	Female	74(49.3%)	76(50.7%)		
Academic field of study	Medicine	107(46.7%)	122(53.3%)	1 1.144 (0.725–1.804)	0.563
	Pharmacy	66(43.7%)	85(56.3%)		
Year of Study	Fourth year	61(39.4%)	94(60.6%)	2.540 (1.306–4.940) 1.778 (0.957–3.304) 1	<b>0.006</b> 0.068
	Fifth year	76(46.3%)	88(53.7%)		
	Six-year (Internship)	36(59%)	25(41%)		

**Note:** Statistically significant values are shown in bold (P-value <0.05).

**Abbreviations:** CI, confidence interval; EXP(B), exponentiation of the B coefficient.

medical and pharmacy students the reference was formed as 1 odds ratio. Females had a better attitude 1.401 times more than males towards OTC self-medication; however, the association was not found to be significant (P=0.118). The association between years of study and the student's attitude towards OTC medications revealed that there was a significant difference (P=0.006) between fourth and six-year (internship) students. (Table 5)

## Discussion

In the present study, the prevalence of SM with OTC medications was 79.7%. This result was consistent with similar studies conducted in Pakistan, Serbia, and India in which the prevalence of SM was 76%, 79.9%, and 78.6% respectively.<sup>8–10</sup> Self-medication, when adopted effectively, can be beneficial as it may relieve acute pain, and reduce treatment cost and physician interaction time.<sup>15</sup> However, it can also endanger human health and result in severe health-related complications when used inappropriately, such as in cases of self-treatment with prescription-only medications.<sup>21</sup> The development of drug resistance to many antibiotics has also been associated with the frequent and inappropriate use of those medications that could be available without a prescription.<sup>22</sup> Other harmful practices and associated consequences with the frequent use of OTC medications include inappropriate dosing, drug duplication, drug interaction, treatment failure, masking of health problems and symptoms, and delay in prescribing the appropriate treatment.<sup>23</sup>

In the present study, fever/headache 80.2%, and abdominal cramp 24.4% were the most common illnesses for which the respondents consume OTC medications. This finding was consistent with two studies conducted in Addis Ababa and a previous study conducted in

Gondar.<sup>4,5</sup> A study conducted in Jordan, also reported that headache (81.9%) was the most common reason for which students go for SM.<sup>24</sup> This could be because these are the most prevalent illnesses that frequently affect many people and for which medications are usually available in pharmacies on as OTC.<sup>25</sup>

Paracetamol 59.3% followed by NSAIDs 51.2%, were the most commonly used OTC drugs among the study participants. This finding was also consistent with findings from previous studies conducted in Addis Ababa, Gondar and Mekelle in which paracetamol and other anti-pain medications were the most frequently used OTC medications.<sup>4,5,26</sup> This is true because due to stress and other educational loads, medicine and health science students are usually victims of headaches and other stress-related factors that usually force them to seek medications on an OTC basis.<sup>27,28</sup>

In the present study, the most common reasons for the utilization of SM with OTC medications were; to save time 77.4%, Quick relief 62.4%, and for treatment of minor ailments 49.6%. Similar findings were reported by a study conducted in Saudi Arabia<sup>29</sup> and Pakistan<sup>30</sup> in which in the former case, a desire to avoid long waiting time to see physician 39% followed by a need to not burden the physician for minor illness 26% were the commonest reasons for SM, while in the latter one, mild nature of the disease 34.3% followed by the easy availability of the drugs (30.1%) were the most common reasons for SM practices. This is evident because the study participants being medicine and health science students make them familiar with diseases and their treatment (medications) which will in turn make them opt to treat themselves without consulting regular physicians.

In the current study, the mean knowledge score was 6.59. This finding was consistent with a study conducted in Nepal, which reported that more than half of the respondents were found to have good knowledge about self-medication and had a positive attitude.<sup>16</sup> Similar findings were also reported by a study conducted in Saudi Arabia.<sup>29</sup> Although the mean score was above the average [5], it was still not good enough. Medicine and pharmacy students are the ones who are expected to be experts of medications and thus took many medications related courses that could increase their knowledge and understanding about every aspect of medications utilization.

In the current study, 56.9% of the respondents were positive on the appropriateness of sharing of OTC medications with others. This should be a concern because as the main concerning health professionals regarding medications, medical and pharmacy students have the responsibility to be role models and advise others on the negative impacts of sharing medications. Medication sharing is one of the major reasons for the various adverse health consequences such as unmonitored adverse drug events, complications in clinical diagnosis, drug resistance, and delay in care-seeking.<sup>31–33</sup>

In the present study, the attitude of the respondents towards OTC self-medication was almost the same except regarding the year of study in which there was a significant difference between a fourth year and six-year (internship) students. This finding was consistent with a similar study conducted in Jordan, in which senior students were found to be more aware of the risk of self-medication than junior students.<sup>34</sup> This could be because when the years of study increase, the students will become more familiar with the medications and clinical practice which will directly affect their attitude towards OTC medications and SM practice.

About 20.79% of the respondents in the current study reported that they rarely or never check the expiry date of the OTC medications they took. This finding was higher than a similar study conducted in Asmara, Eritrea in which 7.5% of the study participants reported that they never checked expiry dates.<sup>35</sup> This is concerning because the practice of not checking the expiry date of the medications may lead to the accumulation of those expired medications in the household and the many detrimental effects of the medications.<sup>36</sup>

Although the numbers were not significant, when asked about what they will do if OTC drugs show a change in shape, color and or odor, some of the respondents had reported continue using till it expires 14.9%, and even

some of them reported continue using even after the expiry date 3.3%. This is very much concern because of the professional background of the study participants who are expected to be role models to others and condemn these types of malpractices. Some ongoing researches showed that if stored under optimal conditions, many drugs retain 90% of their potency for at least five years after the labeled expiration date, and sometimes longer.<sup>37</sup> However, The WHO has recommended that expired or unused pharmaceuticals should never be reused,<sup>38</sup> and many other studies have also reported the dangerous consequences of taking expired medications.<sup>39,40</sup> Due to a change in chemical composition or a decrease in potency, expired medications can be less effective or risky. Some products may also get degraded if used after their expiration date and the products of degradation are significantly more toxic than the original active pharmaceutical ingredient.<sup>39</sup>

Another risky behavior was also observed among the respondents in which a significant number of the participants reported that they will double the dose if the OTC medication they used has failed. Taking medications above their recommended dose is one of the most common factors for the various ADRs incurred by medications, and these kinds of malpractices have also been documented with the use of OTC medications.<sup>41</sup>

Regarding storage of the medications they took, a significant number of the respondents reported a medicine box (cabinet) (46.2%), and though it was not significant, some of them also reported to store them in a bathroom (0.7%). Besides the dangers of accidental poisoning by children and other related risks associated with improper storage of medications, bathroom and medicine cabinet are not ideal places to store medications due to heat and humidity which can contribute to loss of potency and shortening of the shelf life of the medications.<sup>42</sup>

## Limitations of the Study

Since the study was a cross-sectional study, the results of the study are dependent on the response given by the study participants and thus there may be respondent bias as the respondents may not tell their genuine behavior to some of the questions. The other limitation could be concerning the study participants, in which the study could have been more generalizable if other health professional students and/or students from the whole years of study (1st year to 6th year) were included.

## Conclusion

Self-medication with OTC drugs is widely practiced among medical and pharmacy students. Significant problems and malpractices were identified such as; sharing of OTC medications, the use of expired medicines, doubling the dose of medications when they were ineffective, storage of OTC medications, and not reading labels and expiry dates.

## Recommendation

Strategies should be implemented to improve some of the malpractices practiced by medical and pharmacy students. Medical and pharmacy students should also take huge responsibility and be role models to other students towards the utilization of medications as they are the experts on them to whom the others will infer to.

## Data Sharing Statement

The data sets generated and/or analyzed during the current study are not available in public due to the requirement of confidentiality upon which the study was approved by the Ethical review committee and consent was secured from the study participants but is available from the corresponding author on reasonable request.

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## Author Contributions

All authors made substantial contributions to conception and design, acquisition of data, or analysis and interpretation of data; took part in drafting the article or revising it critically for important intellectual content; agreed to submit to the current journal; gave final approval of the version to be published; and agree to be accountable for all aspects of the work.

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The authors declare that they have no competing interests.

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